

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 5/30/03

Section: 6 Leaf: 22
Revision: 0
Superseding Revision:

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

4. REGULATIONS

- a. This offering is limited to the Central Office number "9-1-1" only.
- b. "9-1-1" Service is offered on a Central Office basis only and the area to be served is that contained within the Central Office boundary as identified by the Telephone Company.
- c. Where the Central Office boundary and community boundary do not coincide, applicants for this service must, at their cost and expense, arrange to answer and process all "9-1-1" calls made within the boundary of the Central Office.
- d. All "9-1-1" calls from a given Central Office must be routed to the same answering lines, unless "E-9-1-1" service, equipped with the selective routing feature is used.
- e. It is the Public Agencies' responsibility to determine the quantity of "E-9-1-1" Service lines and termination facilities which would provide adequate "E-9-1-1" service to the public. However, Public Agencies that apply for service must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service so as to avoid interfering with the service of others preventing others from making or receiving calls over their telephone service.
- f. Public Agencies that apply for service must provide, at their cost and expense, an adequate number of trained personnel to operate and maintain the Public Safety Answering Point on a 24 hour basis.
- g. The Universal "9-1-1" Emergency Number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. Normal exchange lines will be required for incoming telephone calls, other than local "9-1-1" calls, and for all outgoing telephone calls from the Public Safety Answering Point.
- h. An application for "9-1-1" service must be executed by one or more appropriate Public Agency(s) or their duly constituted agent. If execution is by an agent, the Telephone Company must be provided with satisfactory evidence of authority to contract for such service.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas